

## Phone Phreaking and how to avoid

### Sense Voice Firewall –anti hacking-anti toll fraud

PABX toll fraud is becoming increasingly wide spread and is costing businesses thousands of pounds in unexpected telephone bills. PABX “phreaking” as its sometimes known is carried out by fraudsters who hack into a phone system, often at night or a weekend when it is least likely to be detected, running up huge costs for the unsuspecting owners.

These fraudsters know that most companies protect their network and PC’s with antivirus software and firewalls but when it comes to their phone systems companies are often oblivious to the danger- until it is too late.

#### Sense Voice Firewall main features:



- ✎ Actively prevents PABX toll fraud in real time
- ✎ Reduces business costs and disputes with service providers
- ✎ Recognises unauthorised numbers preventing connection
- ✎ Prevent unauthorised calls to predetermined numbers during office hours
- ✎ Connects easily between phone system and network termination box
- ✎ Maintains the functionality of the phone system and network
- ✎ If the call is blocked the caller hears an unobtainable tone
- ✎ Standalone Voice Firewall or option for Sense Call Recording Systems
- ✎ User Determined rules for out of hours outbound dialing
- ✎ Can enable only calls to the emergency services for out of hours workers
- ✎ Can enable only pre-specified international number dialing,09 and 08 numbers
- ✎ Limit the number of incoming calls and outgoing calls out of hours
- ✎ Works with any brand ,type or age of pabx
- ✎ Available for ISDN30 ISDN2 and Analogue
- ✎ Fits into DVD drive bay of a PC

Sense Voice Firewall, can be purchased, leased or provided as a managed service either as a standalone system or as part of our call recording and call management system-Sense Call Analyser. Call Analyser and Voice Firewall used together can be a powerful tool to identify fraudulent activity, day and night as well as managing and reporting on legitimate call activity, identifying your most productive employees, improving training and protecting against ‘who said what’ disputes.

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